

Your

# Sparkhound Shop

Customer Manual



*Your shop is an easy way to order, browse and purchase Sparkhound customized products. The following instructions will help guide you through the basics of the site.*

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## YOUR ACCOUNT

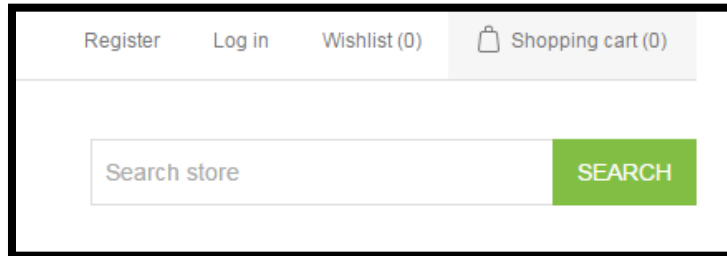
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### Creating Account

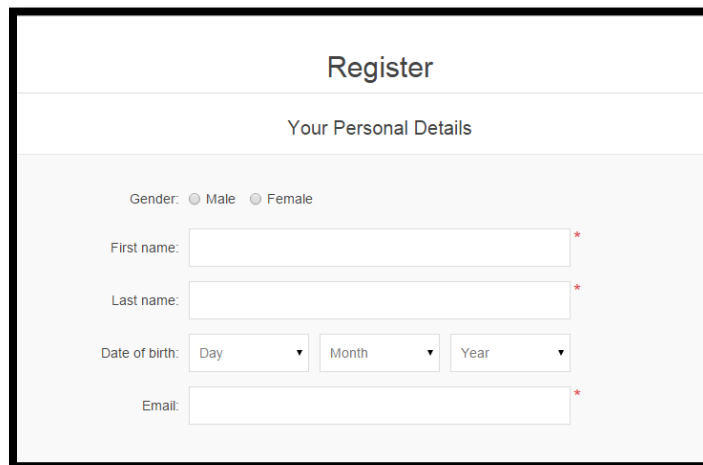
Visit the register page by clicking “**Register**” on the top right of the page.

(<http://sparkhound-demo.azurewebsites.net/register>)

Once on the Register page, fill in all required information (\*) and press “**Register**” found on the bottom of the form



This screenshot shows the top navigation bar of the website. It includes links for "Register", "Log in", "Wishlist (0)", and "Shopping cart (0)". Below the navigation bar is a search bar with the placeholder text "Search store" and a green "SEARCH" button.



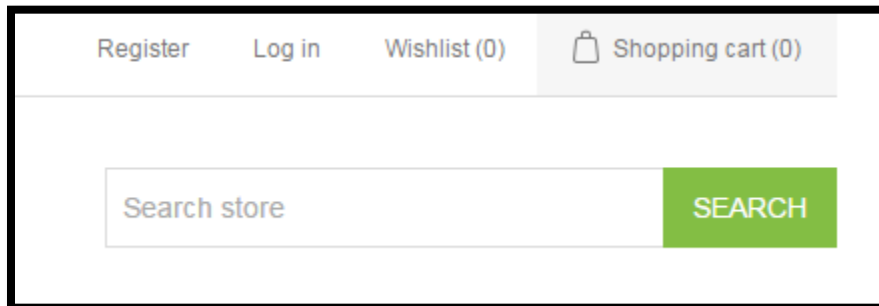
This screenshot shows the "Register" form. The title "Register" is centered at the top. Below it is the sub-heading "Your Personal Details". The form contains the following fields:

- Gender:  Male  Female
- First name:  \*
- Last name:  \*
- Date of birth: Day  ▼, Month  ▼, Year  ▼
- Email:  \*

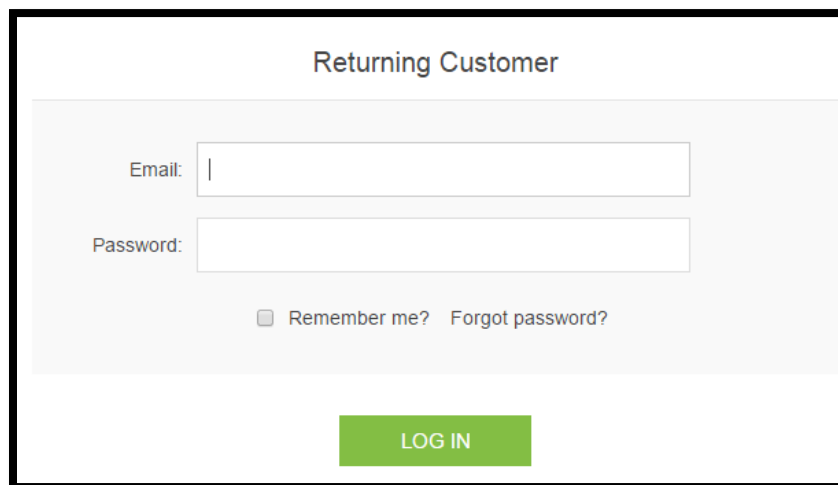
## Logging in

To log in, visit the log in page by clicking “Log In” on the top right of the page. Enter your username/password combination and click “Log In”.

( <http://sparkhound-demo.azurewebsites.net/login> )



This screenshot shows the top navigation bar of the website. It includes links for "Register", "Log in", "Wishlist (0)", and "Shopping cart (0)". Below the navigation bar is a search bar with the placeholder text "Search store" and a green "SEARCH" button.

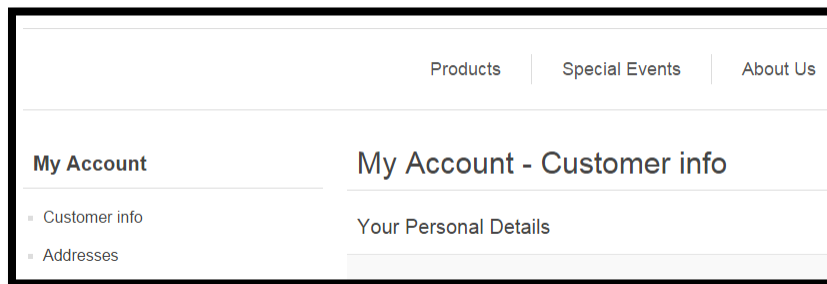
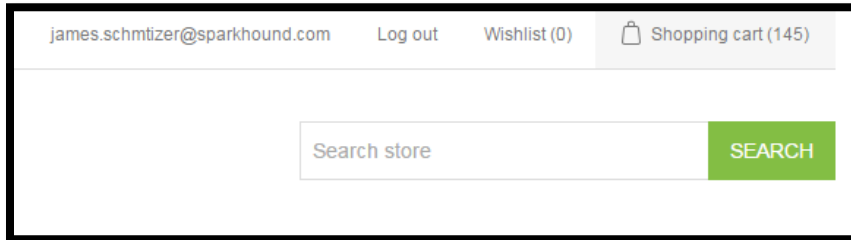


This screenshot shows the "Returning Customer" login form. It features two input fields: "Email:" and "Password:". Below the password field is a checkbox labeled "Remember me?" and a link for "Forgot password?". A green "LOG IN" button is positioned at the bottom of the form.

## Accessing your profile

Once logged in, visit your profile by clicking on the link that displays your username found on the top right of the page. You may also click “My Account” located on the tool bar at the bottom of the page.

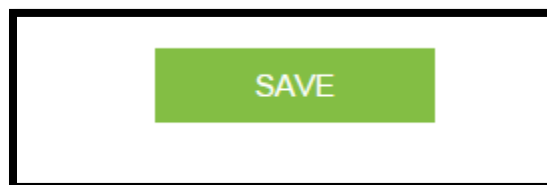
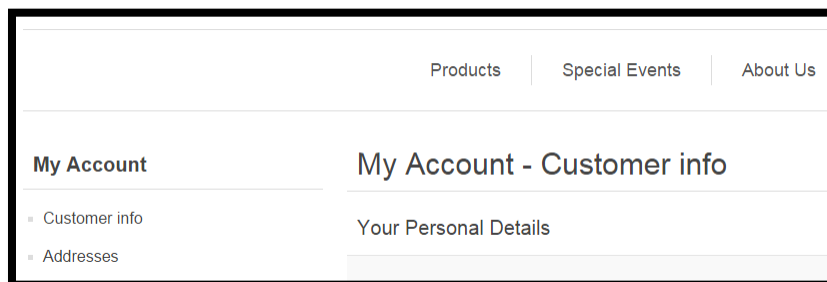
( <http://sparkhound-demo.azurewebsites.net/customer/info> )



## Changing Account Information

To change account information, first access your Profile. Once you are on your “Customer Info” page, simply change desired information and click “Save”.

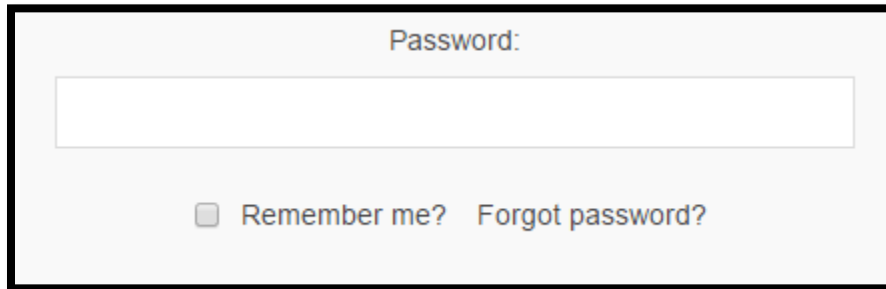
( <http://sparkhound-demo.azurewebsites.net/customer/info> )



## Forgotten Password

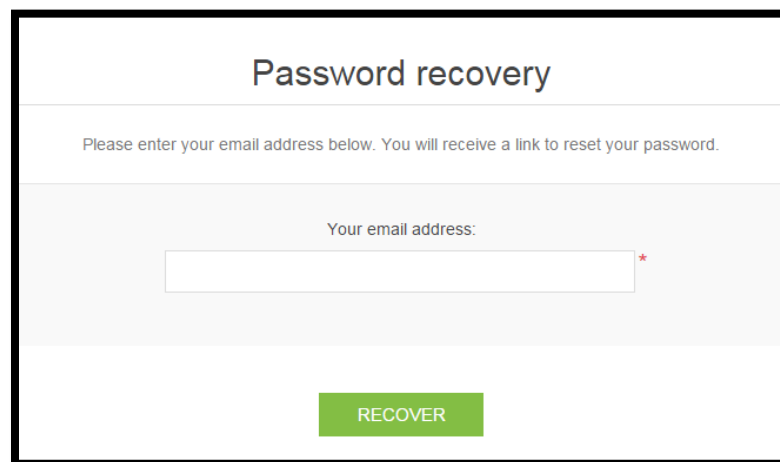
To reset your password, visit the login page and click “**Forgotten Password?**”. Fill in your correct email address and press “**Recover**”. A Link will be sent via your email address associated with your account.

(<http://sparkhound-demo.azurewebsites.net/passwordrecovery> )



Password:

Remember me? [Forgot password?](#)



Password recovery

Please enter your email address below. You will receive a link to reset your password.

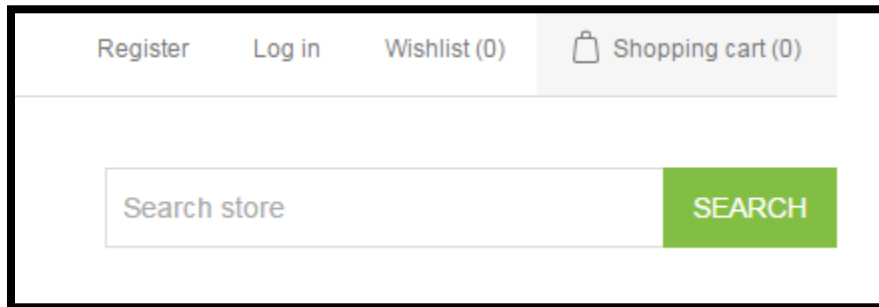
Your email address:

[RECOVER](#)

# Finding Products

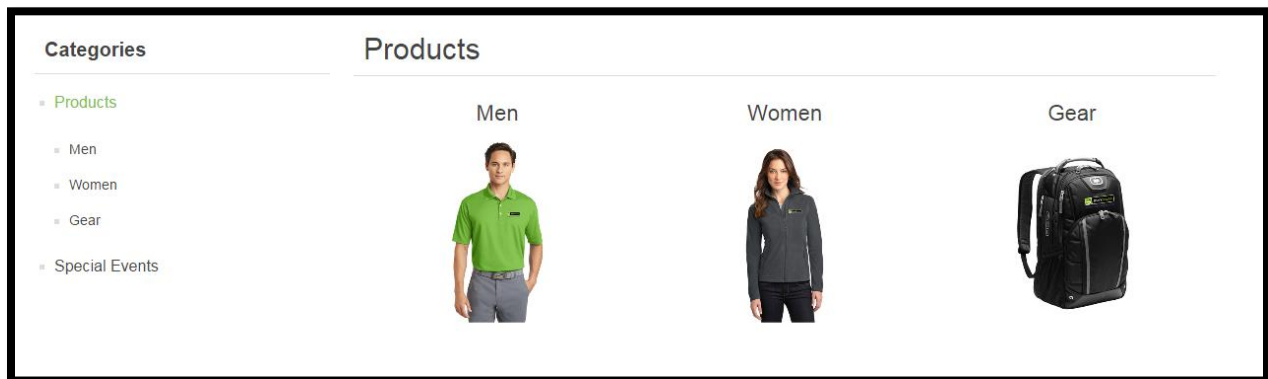
## Keyword Search

To search products, simply type in desired key words or phrases in “Search Store”. If your search does not return results, try a different search.



## Browsing Categories

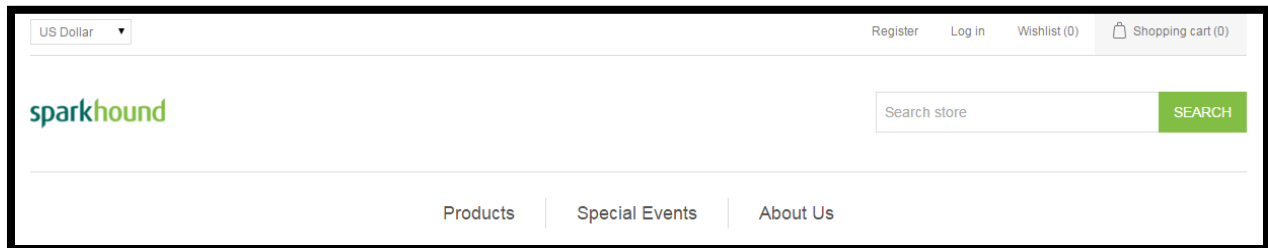
To browse products by category, simply click on the tab corresponding with your product. *Ex. Click Products, Then Click “Women” to find all Women products and apparel.*



## Returning to the Homepage

You can always return to homepage by simply clicking your Store logo on the top of the page.

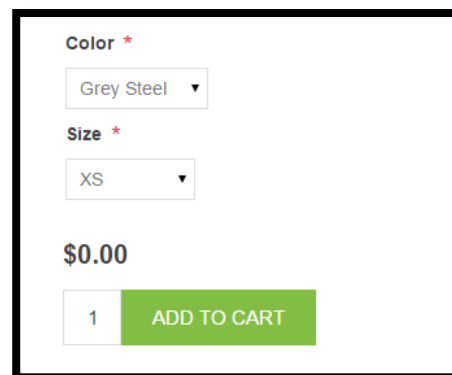
( <http://sparkhound-demo.azurewebsites.net/> )



## Shopping Cart

### Adding Products to Your Cart

First, browse/search for your products. To select and add products to your shopping cart, click "Add to cart" (select size or specifications if applicable).

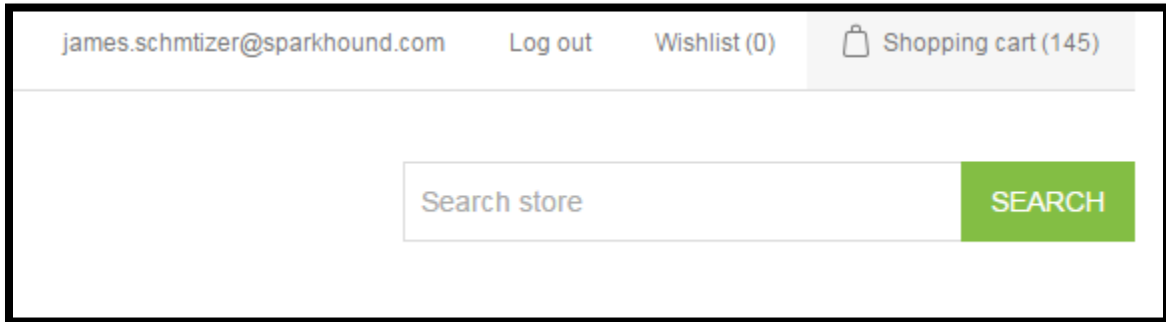




## Accessing Your Shopping Cart

Click “Shopping Cart” on the top right of the page to review or edit your shopping cart.

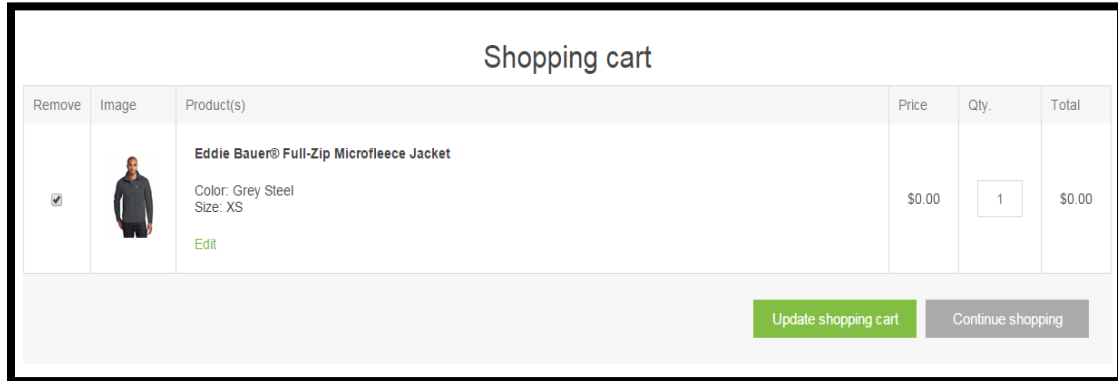
( <http://sparkhound-demo.azurewebsites.net/cart> )



## Deleting Products from Your Cart

In your shopping cart, delete items by checking the box the box under “Remove” and click on “Update shopping cart”.

( <http://sparkhound-demo.azurewebsites.net/cart> )



## Return to Browsing

In order to continue browsing for products, simply return to the homepage and search for your product using a key word, phrase or browse for your product by category.



## Ordering/Checking Out

Visit your shopping cart and click “checkout” located on the bottom of the page.  
Enter the required information for the order and then Press “Continue”.

|               |               |
|---------------|---------------|
| Sub-Total:    | \$0.00        |
| Shipping:     | \$0.00        |
| Tax:          | \$0.00        |
| <b>Total:</b> | <b>\$0.00</b> |

[CHECKOUT](#)


Follow the Checkout steps to complete your checkout.

To Confirm your order, check and review the order and then press “Confirm”.  
( <http://sparkhound-demo.azurewebsites.net/onepagecheckout> )

Checkout

|   |                     |
|---|---------------------|
| 1 | Shipping address    |
| 2 | Shipping method     |
| 3 | Payment method      |
| 4 | Payment information |
| 5 | Confirm order       |

[Billing Address](#)      [Shipping Address](#)

| Image   | Product(s)   | Price  | Qty. | Total  |
|---|--|--------|------|--------|
|  | <b>Eddie Bauer® Full-Zip Microfleece Jacket</b><br>Color: Grey Steel<br>Size: XS | \$0.00 | 1    | \$0.00 |

|                    |               |
|--------------------|---------------|
| Sub-Total:         | \$0.00        |
| Shipping: (Ground) | \$0.00        |
| Tax:               | \$0.00        |
| <b>Total:</b>      | <b>\$0.00</b> |

[Back](#)

[CONFIRM](#)

